

MCEFT Event Cancellation Policy

1. Payment is to be made in full at the time of registration.
2. Cancellation requests must be received in written form to:
info@melbourneeft.com
3. For cancellations, the following applies:
 - (a) more than 30 days prior to start date, the registration fee is refunded, minus \$50 cancellation fee;
 - (b) inside 30 days, 50% of the registration fee is refunded;
 - (c) within 7 days, there is NO refund
4. In the case of medical or family emergency, registration may be transferred or refunded (in consultation with the MCEFT Organising Committee).
5. COVID-19 travel restrictions and course mode: MCEFT reserves the right to change the mode of delivery of a course to online should travel restrictions be implemented. In these circumstances, MCEFT will advise participants at the earliest opportunity via email.
6. Registration transfer: Registrations are transferable in full to another person on notification.
7. Course cancellation: In the event that a course is cancelled, refunds will be issued in full.